

16 July 2026

Please keep this letter handy until the work is complete ::

Important Information – Severn Trent

Dear customer

Important update about our work in your area – Aldford Bridge and B5130 Chester Road

We're writing to share an important update about our upcoming work in your area. Following a further review of our plans, we've been able to significantly reduce the amount of time the B5130 Chester Road will need to be closed.

Temporary traffic lights will now be used between Aldford Bridge and Churton, which means access can be maintained for much of the work. Our original plans showed that a full road closure would be needed; however, further engineering reviews, alternative construction methods and the use of routes through private land have helped us reduce the amount of work required within the road itself.

Because of the narrow width of the road, Aldford Bridge and a section of the B5130 Chester Road near Stannage Lane will still need to be fully closed so our teams can complete the work safely. To help minimise overall disruption and keep the project on programme, our teams may also work extended hours during parts of the scheme.

This means the closure period on the B5130 Chester Road has been reduced from 12 weeks to 5 weeks. During this time, the signed diversion route will follow B5130 Chester Road, B5130 Sibbersfield Lane, A534 Barton Road, A534 Broxton Road, A41 Whitchurch Road, Platts Lane and Chapel Lane.

During the closure, pedestrian access across Aldford Bridge will be available each day between 4pm and 7am. To support residents during the works, Grosvenor's Eaton Estate has kindly offered the use of a temporary car park at Brickyard Farm. We ask that anyone using the car park does so at their own risk and parks considerately, so the space can be used safely and fairly by the community.

Site staff will be available throughout the works to help manage traffic and adjust signal timings where needed.

We know roadworks can be frustrating, and we're sorry for any concern caused by the earlier proposals. We remain committed to listening to feedback and making changes where it is safe and

practical to do so. Thank you for your patience and support while we carry out these essential improvements.

Please see the current programme of work on page 3 to help you plan ahead.

Severn Trent funded shuttle bus

We are continuing to work with the council and the bus operator on a Severn Trent funded shuttle bus. We'll share a further update once details are confirmed, including what services will run during the closure to help connect Saighton, Bruera, Churton and Aldford to the number 5 services.

Listening to the community

We've been speaking with local councillors about the questions and concerns raised by residents. It has been agreed that councillors will continue to gather feedback from the community and share our responses directly. We hope this helps make sure local concerns are heard and that information is shared in a clear, accessible and trusted way.

Will my water supply be affected?

If we need to temporarily interrupt your water supply, we'll let you know in advance by delivering a **pink notification card**. This will include the **date and time slot** of the interruption. We'll always do our best to keep any interruption to an absolute minimum. If you have specific needs or access requirements, please get in touch so we can support you.

Retail Businesses

If you own or operate a business that receives visiting customers who purchase goods or services from you, and our works are affecting your sales income, please contact our Business Loss Team at **businessloss@severntrent.co.uk** for further advice.

Stay up to date with progress, we're here to help:

If you have any questions about this work, please speak to the team onsite or you can contact me directly on **07971 304604** between 8:00am and 4:00pm, Monday to Friday.

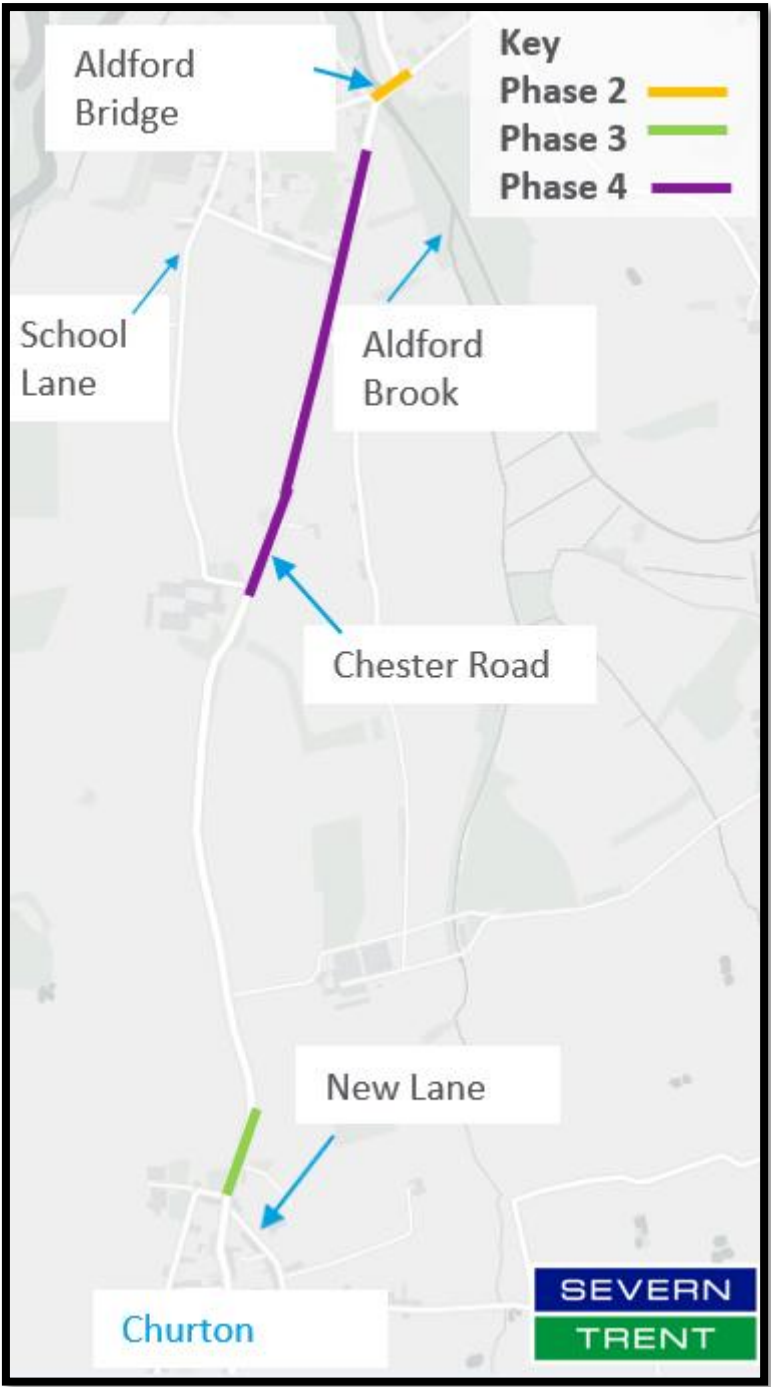
You can also get the latest updates on our website at **<https://www.stwater.co.uk/planned-improvements>**

If you experience any issues with your water or sewerage service while the work is taking place, please call our 24-hour operations centre on **0800 783 4444**.

Yours faithfully,

Catherine Webb

Community Communications Officer - Severn Trent



Phase	Where	Start Date	End Date	Traffic Management
2	Aldford Bridge	03/08/2026	20/08/2026	Road Closure
3	B5130 Chester Road, near Stannage Lane, Churton	21/08/2026	02/09/2026	Road Closure
4	Aldford Bridge & B5130 Chester Road	03/09/2026	18/10/2026	2/3 Way temporary traffic lights

Please note dates may change, we'll keep you updated as our work progresses